

# Case Manager

Do you want to help make a difference in the lives of injured workers in B.C.? Join a team that helps people recover from workplace injuries. Can you analyze complex facts, evidence, and policy to make decisions? Are you committed to building trusting relationships with clients and co-workers? If so, we want to hear from you.

We're looking for experienced adjudicators who share our enthusiasm for compassionate customer service. **Positions will start in July and are open in Richmond and Prince George.** Please specify in your cover letter which location(s) you prefer. We'll be reviewing applications weekly — don't wait, apply today.

## What you'll do

As a case manager with WorkSafeBC, you'll make a very positive, tangible difference in the lives of workers injured in British Columbia. You'll work collaboratively with injured workers, employers, and a team of professionals to adjudicate wage-loss claims and design and implement recovery and return-to-work plans to help your clients return to work in a safe and timely manner.

## Is this a good fit for you?

We're looking for people who can:

- Demonstrate care and compassion while building successful relationships, developing effective recovery and return to work plans, and providing quality adjudication
- Make timely, independent decisions by applying law and policy to a set of complicated and challenging facts that address benefit, medical management, and employability issues
- Analyze and evaluate complicated information from multiple perspectives and implement lawful and objective decisions
- Manage a varied and complex caseload with input from your team members on medical, psychological, physical, and financial issues
- Accurately record, explain, and defend detailed and complex information orally and in writing
- Apply general knowledge of adjudication principles and practices and/or general knowledge of workplace disability principles and practices

Meet one of our current [case managers](#) to learn more about this job.

## Your background and experience:

- An undergraduate degree
- A minimum of three years of experience where you independently made complex decisions by analyzing facts and evidence and applying law, policies, and procedures
- Disability management experience is helpful, but is not required
- An equivalent combination of education and experience will be considered

## Who are we?

At WorkSafeBC, we're dedicated to promoting safe and healthy workplaces across British Columbia. We partner with workers and employers to save lives and prevent injury, disease, and disability. When work-related injuries or diseases occur, we provide compensation, and support injured workers in their recovery, rehabilitation, and safe return to work. We also work diligently to sustain our workers compensation system for today and future generations. We're honoured to serve the almost

2.3 million workers and 210,000 employers in our province.

**What's it like to work at WorkSafeBC?**

It's challenging, stimulating, and hugely rewarding. Our positions offer tremendous diversity and excellent opportunities for professional growth. Every day, the work we do impacts people and changes lives. What we do is important and so are the people we do it for.

We're an inclusive and accessible employer, committed to employment equity objectives, and we invite applications from all qualified individuals. Please note that this position is restricted to those legally entitled to work in Canada.

**To apply**

Visit [our career page](#) at [www.worksafebc.com](http://www.worksafebc.com) and select Current Opportunities to submit a resume and cover letter that details your characteristics, accomplishments, and prior work experience related to the requirements for the position. We can only accept applications submitted through our website.

**Application deadline: May 4, 2017**

Thank you, in advance, for applying. Unfortunately, we're only able to contact those whose applications we will be pursuing further.